Operations _____

Improving Our Clients Bottom Line Using

Best Practice Processes and Best in Class Tools



Who We Are:

- Manufacturing Engineers
- IT professionals
- Business Process Architecture team
- Dedicated Training/Teaching professionals

What We Do:

- Business Operations Assessment
- Productivity Software Selection
- Software Implementation

Operations _____



Ken Smith – President
Ken is a Professional Engineer
with over 30 years of Global
Manufacturing Operations
experience. Engagements
include new factory build,
disaster recovery and ERP
implementation rescue

Operations ____



Adrian Henriquez-Minda – Consultant Adrian is a business analyst with 3 years of experience in manufacturing and service operations. A founding employee, Adrian has been instrumental in business process development, system documentation and user training.



Tyler Matteson – Software Architect

Tyler is a Software Architect with over 25 years of experience. His passion is ERPNext software architecture, programming in Python on the Frappe Framework.



Michael Binder – Software Developer
Michael is a software development professional
with over 10 years of experience. Michael started
his career as internal IT support for a
manufacturer and is now designing and
developing complete solutions in various
platforms.



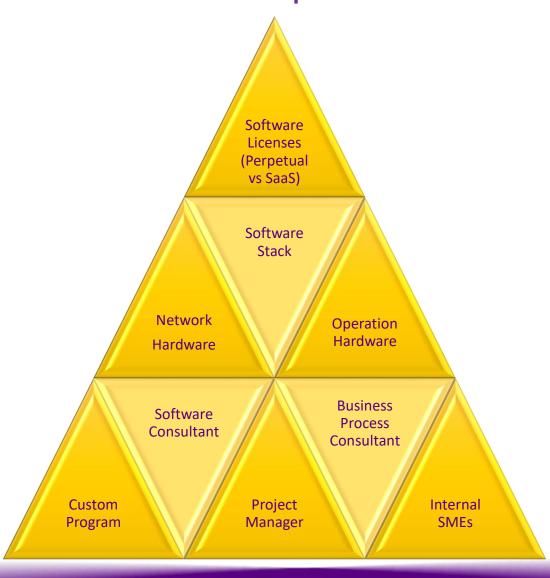
Mackenzie Smith – Manufacturing Engineer
Mack is a Mechanical Engineer with 5 years of
industrial operations experience. His specialty is
manufacturing engineering and working with front
line operators in factories for companies such as
Toyota, Pratt and Whitney, Mitchell Plastics and
DCL International.

Strategic Plan

To help small companies in southern Ontario achieve operational excellence from both process and business software tool perspectives. Provide a highly skilled and diverse team to drive business optimization and increase net profitability.

We implement best practices and highest ROI tools to maximize the NetProfit of Entrepreneurial companies.

ERP Total Cost of Ownership



A Simple but Powerful Methodology

Assessment Selection Implementation

Continuous Elaboration

We have a history of completing over 25 engagements per year

Assessment: What is included?

Interviews

Determine operations gaps

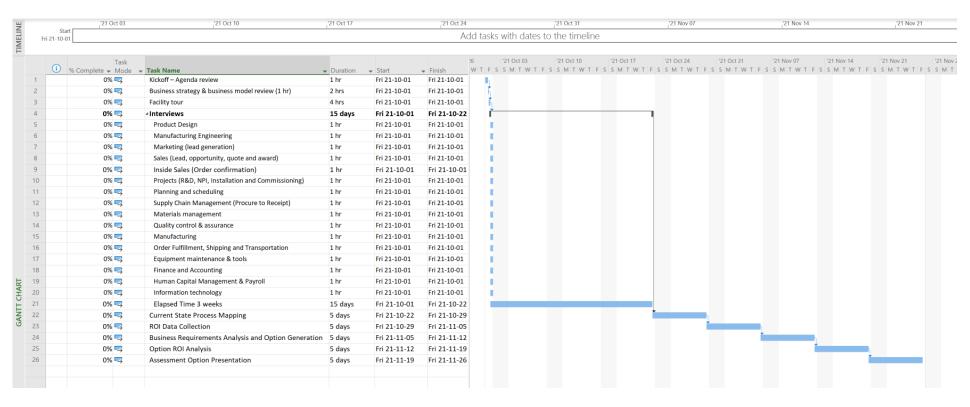
Collect benefits data

Assess Solution Options

Calculate TCO and ROI

Develop Final Report

Assessment Plan



- 16 to 32 hours of interviews
- Elapsed time of 2 months

Assessment Report

- Overall business sizing and operations summary
- Business requirements for a complete digitization transformation
- Foundational project definition to re-align current processes to best practices
- High level business process flowchart
 - Overlay of software tools
- Current state and future state high level value stream maps
- Optional: Analysis of different solution options to achieve future state
- Optional: Total Cost of Ownership for each option
- Optional: Return on Investment analysis for each solution option

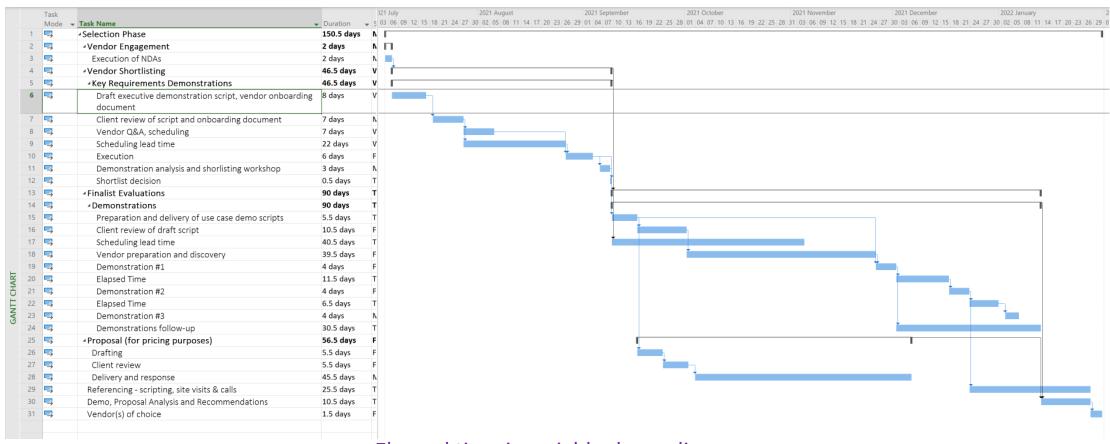
Assessment Phase Pricing Options

| Business Assessment | Standard | Premium |
|--|-------------|--------------|
| Deliverables | ✓ | ✓ |
| Document Discovery | ✓ | ✓ |
| Interviews - Departmental | ✓ | |
| Interviews - Process | | ✓ |
| Departmental Operations and requirements review | ✓ | |
| Business Process and requirements review | | ✓ |
| Departmental Gap analysis and future-state functionality | ✓ | |
| Process Maps, Gap analysis and future-state architecture | | ✓ |
| Options analysis & solution review | ✓ | ✓ |
| Plans, TCO | ✓ | ✓ |
| Business case & ROI | ✓ | ✓ |
| Assessment Report - Powerpoint | ✓ | ✓ |
| Assessment Report - Word | | ✓ |
| Final presentation | ✓ | ✓ |
| PHASE PRICE (\$USD) | \$15,000.00 | \$ 25,000.00 |

Selection: Finding the BEST Solution



Selection Plan



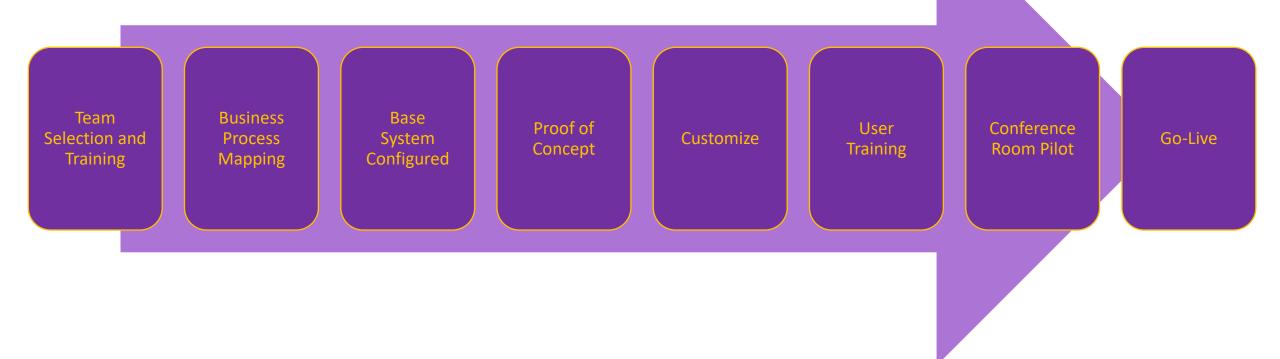
- Elapsed time is variable depending upon
 - Number of vendors reviewed
 - Vendor and staff work schedules

Software Selection Pricing Options

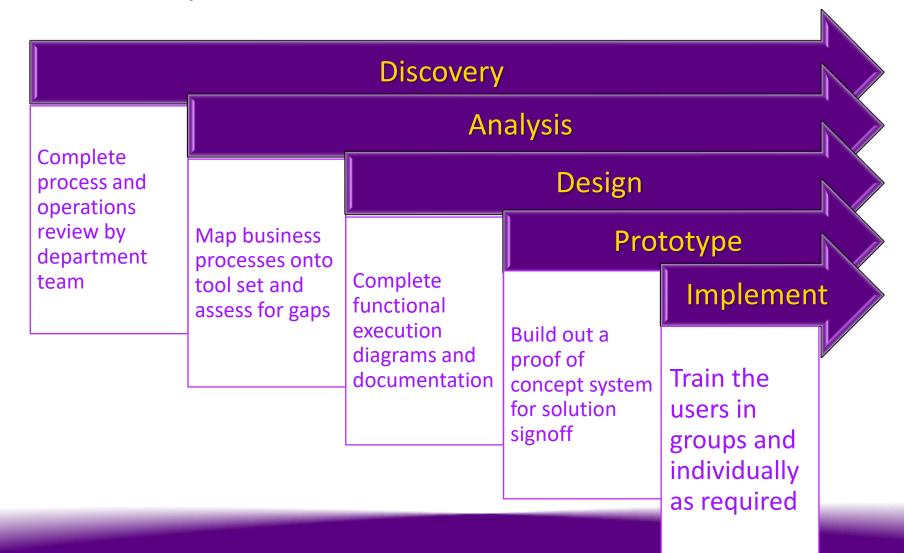
| Software Selection | Standard | Premium |
|--|----------------|----------------|
| Deliverables | 3 or 4 Vendors | 5 to 7 Vendors |
| Vendor onboarding (MNDA & onboarding document generation) | ✓ | ✓ |
| Key for Success Demonstrations | ✓ | ✓ |
| Drafting of executive demonstration script | ✓ | ✓ |
| Demonstration scheduling, coordination | ✓ | ✓ |
| Demonstration management | ✓ | ✓ |
| Short List Evaluations | ✓ | ✓ |
| Drafting of demonstration script | ✓ | ✓ |
| Demonstration scheduling, coordination, knowledge transfer | ✓ | ✓ |
| Participation in vendor discovery | ✓ | ✓ |
| Demonstrations & follow-up | ✓ | ✓ |
| Reference scripting | ✓ | ✓ |
| Participation in reference calls/visits | ✓ | ✓ |
| RFP drafting and proposal analysis | ✓ | ✓ |
| Premier Vendor Implementation Analysis | ✓ | ✓ |
| PHASE TOTAL (TIME AND MATERIALS) | ✓ | ✓ |
| PHASE PRICE (\$USD) | \$17,500.00 | \$ 26,000.00 |

Prior completion of an Assessment reduces cost by 20%

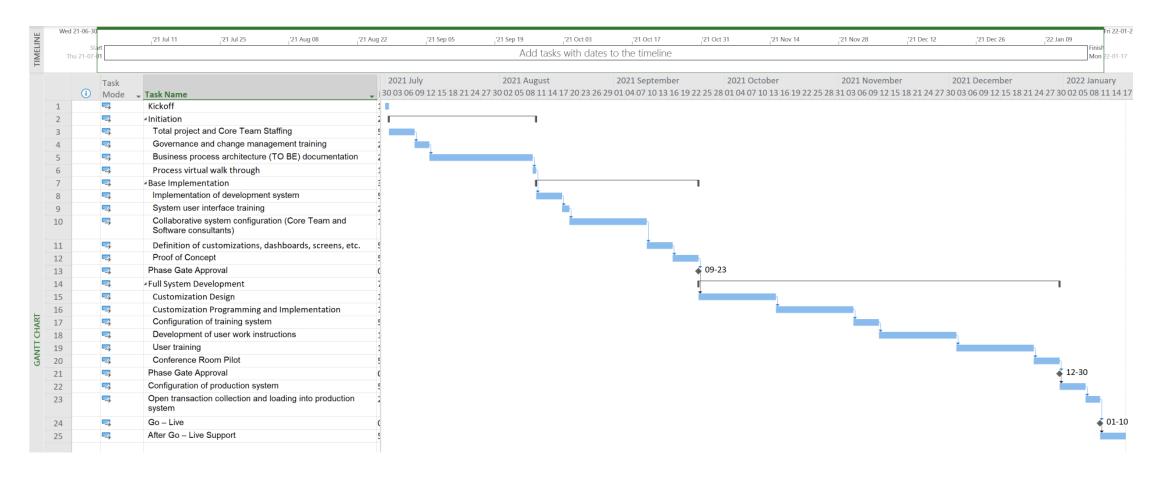
Flawless Implementation



Flawless Implementation



Implementation Plan



Implementation Budget

| Activity | Activity | Low-End | | | High-End | | |
|--|--|-------------------------------|----------------------------|--------------|-------------------------------|----------------------------|-----------------|
| Training Eligible | IMPLEMENTATION | Level 2 Consulting Days | Level 3 Consulting Days | Fees (\$CDN) | Level 2 Consulting Days | Level 3 Consulting Days | Fees (\$CDN) |
| | Kickoff | 1 | 1 | 2,760 | 1.5 | 1.5 | 4,140 |
| Initiation | Initiation | 3.5 | 3.5 | 9,660 | 5.25 | 5.25 | 14,490 |
| Business Process Architecture Training | Business Process Architecture Training | 1 | 1 | 2,760 | 1 | 1 | 2,760 |
| Process Flow Chart Training (42 flowcharts) | Process Flow Chart Training (42 flowcharts) | 5 | 10 | 19,800 | 7.5 | 15 | 29,700 |
| Static Data Training (80 loader tables) | Static Data Training (80 loader tables) | 5 | 15 | 25,800 | 10 | 30 | 51,600 |
| Operations Transaction Chart of Accounts Training | Operations Transaction Chart of Accounts Training | 2 | 0 | 3,120 | 5 | 0 | 7,800 |
| Business Process Architecture Pilot | Business Process Architecture Pilot | 10 | 10 | 27,600 | 15 | 15 | 41,400 |
| | Initiate hosting and build development system | 1 | 0 | 1,560 | 1 | 0 | 1,560 |
| | Proof of Concept Development without Extensions (base system) | 1 | 5 | 7,560 | 1 | 10 | 13,560 |
| | Proof of Concept Demonstration | 1 | 1 | 2,760 | 1 | 1 | 2,760 |
| | Phase Gate Approval | 0 | 0 | 0 | 0 | 0 | 0 |
| | Write ERPNext Work Instructions (100 documents) | 5 | 15 | 25,800 | 10 | 30 | 51,600 |
| Initiate Hosting of Training system | Initiate Hosting of Training system | 1 | 0 | 1,560 | 1 | 0 | 1,560 |
| Configure the Learning Management System | Configure the Learning Management System | 1 | 5 | 7,560 | 2 | 10 | 15,120 |
| Super User Training: Static Data Management | Super User Training: Static Data Management | 10 | 10 | 27,600 | 20 | 20 | 55,200 |
| Super User Training: Transaction Execution | Super User Training: Transaction Execution | 10 | 20 | 39,600 | 20 | 40 | 79,200 |
| Super User Training: Forms, Reports and Dashboards | Super User Training: Forms, Reports and Dashboards | 0 | 10 | 12,000 | 0 | 20 | 24,000 |
| | Development of system extensions | 0 | 0 | 0 | 0 | 0 | 0 |
| | Development of system integrations | 0 | 0 | 0 | 0 | 0 | 0 |
| | Development of system forms and reports | 0 | 0 | 0 | 0 | 0 | 0 |
| Conference Room Pilot | Conference Room Pilot | 2 | 2 | 5,520 | 5 | 5 | 13,800 |
| Phase Gate Approval | Phase Gate Approval | 0 | 0 | 0 | 0 | 0 | 0 |
| | Configuration of production system | 5 | 5 | 13,800 | 7.5 | 7.5 | 20,700 |
| | Open transaction collection and loading into production system | 5 | 5 | 13,800 | 10 | 10 | 27,600 |
| | Go – Live | 0 | 0 | 0 | 0 | 0 | 0 |
| After Go – Live Training Support | After Go – Live Training Support | 5 | 5 | 13,800 | | 7.5 | 20,700 |
| | PROJECT TOTAL | 74.5 | 123.5 | 264420 | 131.25 | 228.75 | 479250 |

Next Steps

Customize an Assessment engagement

Enterprise Operations Hierarchy

Transaction Data

> Master Data

Strategic Planning



Event Data

AC

Accounting



Time Sequencing of Processes

Material Demand Planning + Production Scheduling

Process Workflow Management

Process Data Collection

Sales + Planning + Purchasing + MFG + Quality + Service