

Services Overview DDB Consultants Inc

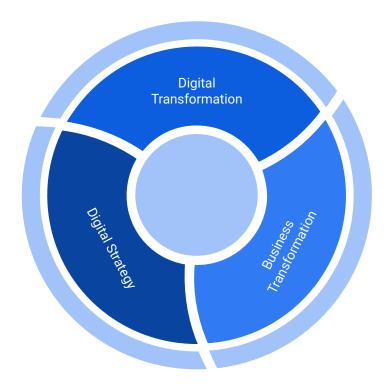


Target Market





Services Offered





Digital Transformation

Digital transformation refers to the process of utilizing digital technologies to fundamentally alter and optimize business operations, customer experiences, and organizational culture. We know that change is hard and never easy. With our people first process second model we seamlessly stitch the integration of digital technologies into all aspects of a business, including customer interactions, employee workflows, and business processes. The goal of all this is to improving efficiency, increasing agility, and enhance overall performance. Digital transformation involves utilizing advanced technologies such as artificial intelligence, cloud computing, and data analytics to drive innovation, improve decision-making, and create new business opportunities.

Your data is important and we know why. It tells a story about the business and with right tools and partnerships you can create a crystal clear picture of your business and in real time.



Digital Strategy

Digital strategy is a plan or roadmap that outlines how a business can use digital technologies to achieve its goals and objectives. It involves identifying the technologies and platforms that can be used to collected the right a data which drive the correct key performance indicators of a business. A digital strategy may include elements such as website design and development, social media marketing, mobile applications, e-commerce solutions, and data analytics. The aim of a digital strategy is to leverage technology to gain a competitive advantage and achieve business growth. By having a well-defined digital strategy, businesses can make more informed decisions about their technology investments and ensure that their digital initiatives are aligned with their overall business objectives.

In order to successfully achieve the goals and objectives of a business the digital strategy has to be aligned. The output of the technology has to be the input to the business strategy.



Business Transformation

Business transformation is a fundamental and comprehensive change in the way a business operates, which can involve changes to its processes, culture, technology, or strategy. The goal of business transformation is to improve the organization's performance, competitiveness, and overall success. Business transformation can be driven by various factors, such as changes in the market, technological advances, or new business models. It often involves a significant shift in the organization's mindset, culture, and operations. This can include changes to the products and services offered, the way the organization delivers value to its customers, and the way it interacts with stakeholders. Business transformation requires a clear vision and strategy, effective communication, and a willingness to adapt to change. It may involve significant investments in new technology, employee training and development, and process improvements. Successful business transformation can help an organization to achieve its goals, increase its market share, and stay ahead of its competitors in a rapidly evolving business landscape.



Service Delivery



What Is Your Dream?

Through our exciting and action packed discovery sessions we ask you the question "What is utopia?"

Tell Us How You See It.

Once utopia is established. We help shape the dream into a foreseeable reality. One that feels real and achievable.

Lean and Fast.

Using the Lean Startup methodology, we work closely with you and sprint to the finish line with high touchpoints.

Never Stop.

You did it! The solution is in place and with the appropriate KPIs. Process indicators are put in place to keep us in place.



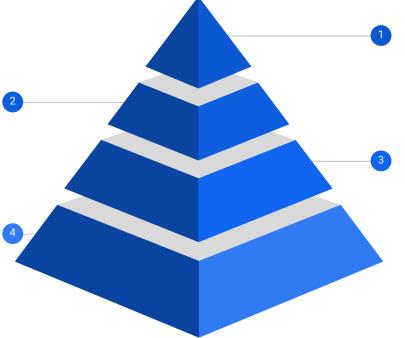
Service Support Model

Problem Management

Root cause analysis of recurring incidents and implementing permanent solutions to prevent them from happening again.

Incident Management

A central location to log, categorize and prioritize incidents that are reported by customers.



Service Desk

A centralized point of contact to report issues, request services, or seek information.

Change Management

We use the ADKAR change management philosophy to implement a positive ROI change management strategy.

Super Happy Clients





















