



We close the Gaps Between the Apps



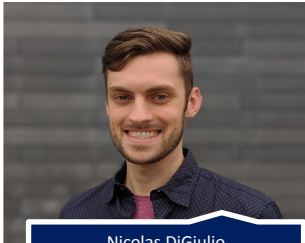
Who is Dispatch Integration?



Cameron Hay
CEO



Gavin Hay
CTO, Digital Transformation



Nicolas DiGiulio
Vice President, Embedded
Solutions



Kathryn Atwell
Vice President, Enterprise
Solutions

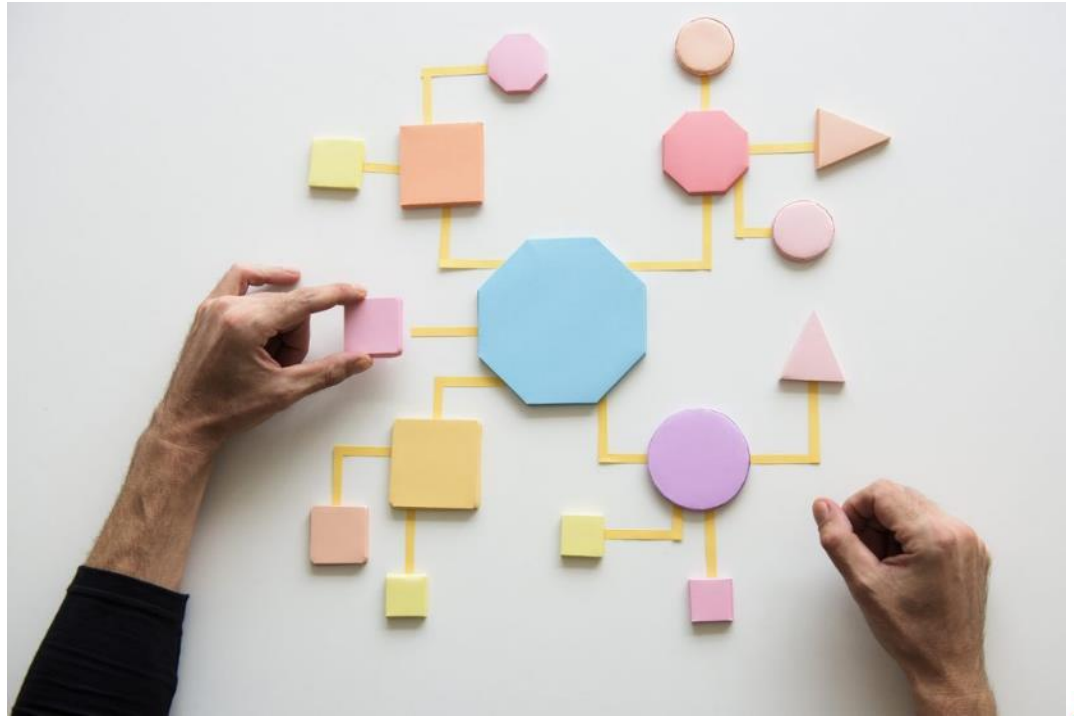
Dispatch is a boutique professional services company focused on digital transformation, business process automation, and data integrations.

We help our clients build scalable, efficient, reliable, secure and resilient business processes leveraging the best of modern cloud-based systems.

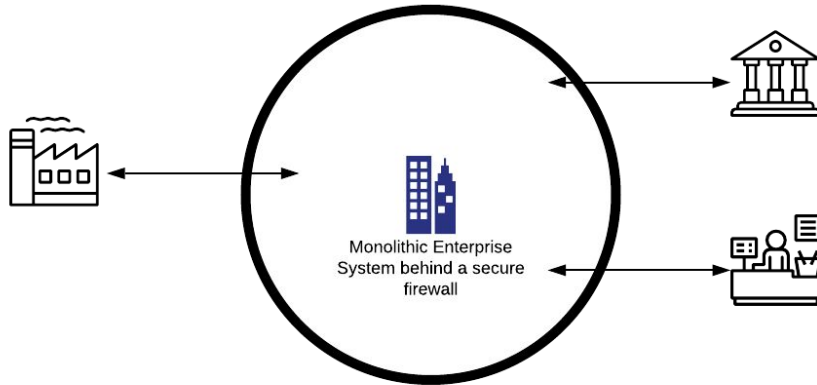
Our clients include some of Canada and the world's most dynamic companies across all industries and sizes.



We help our clients build scalable, reliable and resilient business processes that leverage the best of modern cloud-based solutions

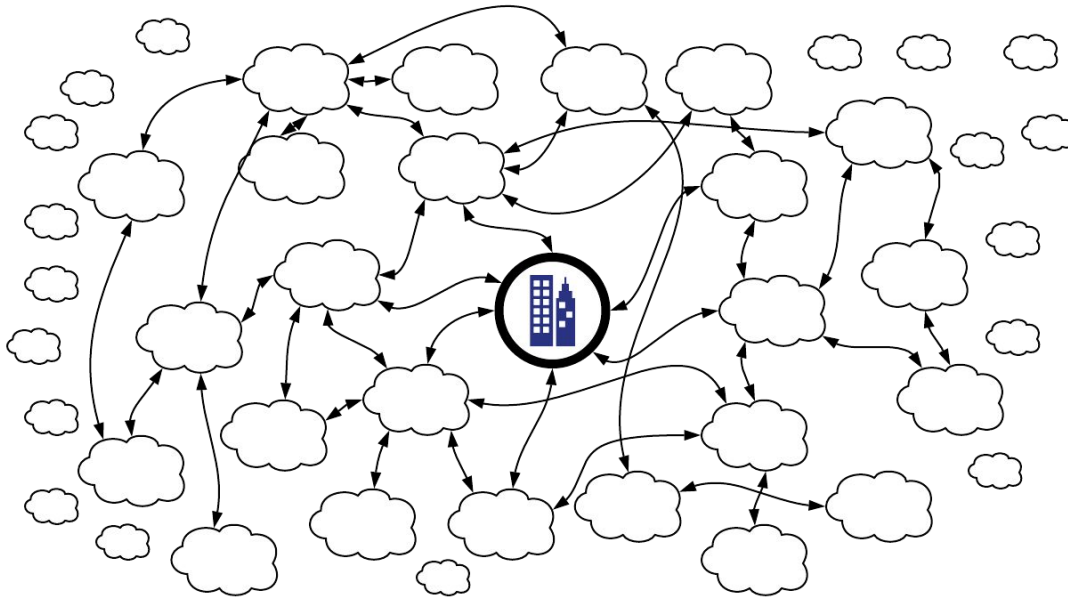


In just a few years, Enterprises have gone from this...



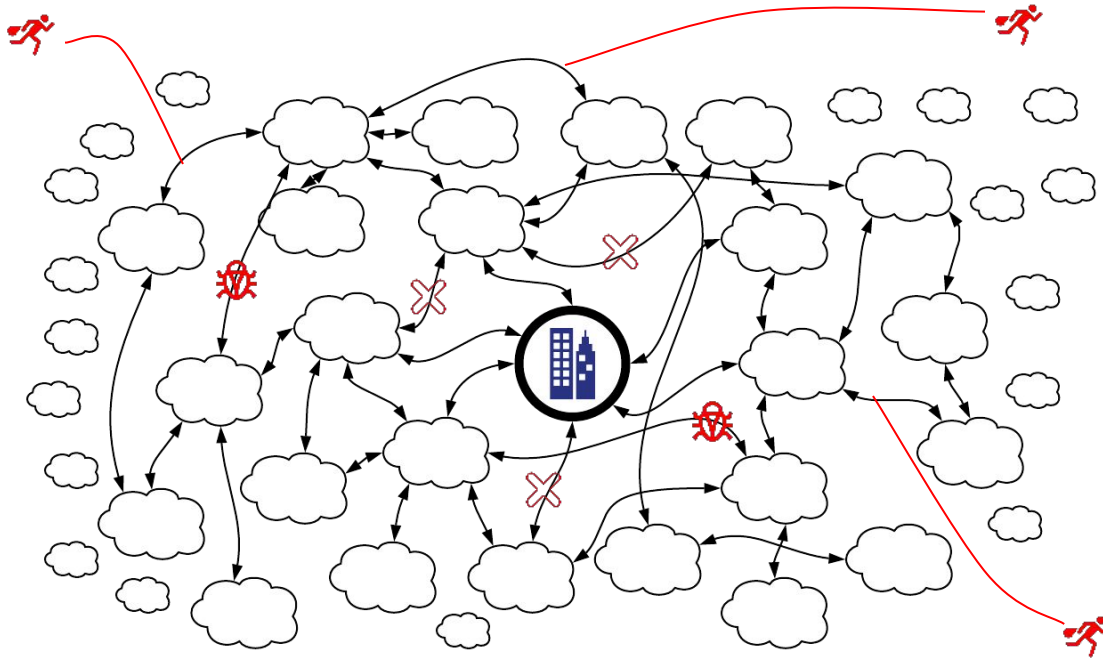
- Few mission-critical data flows in or out of a secure firewall
- Managed on-premise IT infrastructure
- Limited external integrations that are tightly managed

To this...



- Cloud-based app ecosystems have unlocked tremendous value...
- But have also introduced new complexity that makes it challenging to build truly transformative business processes.
- Business processes flow across functions and applications, and app ecosystems are complex and constantly evolving, with apps continually added, reconfigured and modified.
- App-centric and function-centric approaches don't optimize end-to-end business processes

The Gaps Between the Apps introduce new day-to-day operational challenges



-  **Security** - Cloud-to-cloud integrations can be a security weak point
-  **Reliability** - Integrations that fail can cause business processes to grind to a halt
-  **Data Quality** - Integrations that are successful but have incomplete or bad data can wreak havoc
-  **Manageability** - Point-to-point integrations built using a variety of technologies can make governance and management a challenge - especially with a fast-evolving app ecosystem

We deliver



Impact

Our solutions deliver business value from day one.



Sustainability

Our solutions work reliably to minimize operational burden and are designed to scale.



Responsiveness

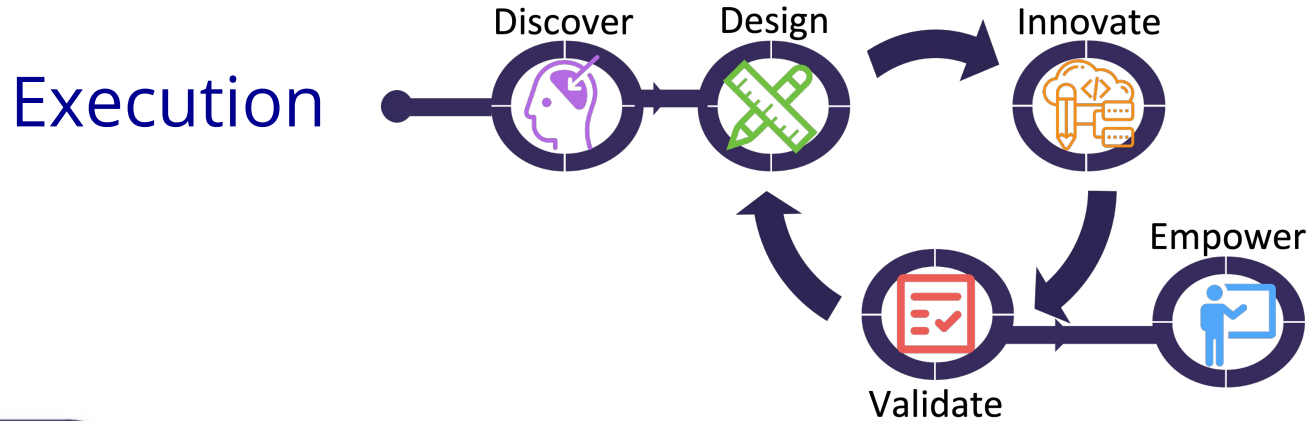
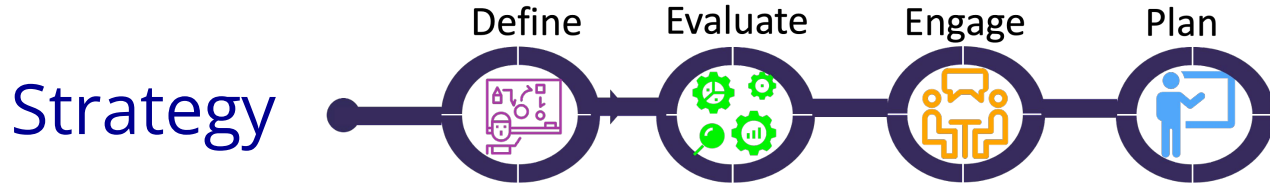
Our flexible team works in an agile manner to meet the evolving needs of our clients.



Security

Sleep easier knowing that our experts start with security in mind. Dispatch is ISO 27001 certified.

Our DEEP – DIVE Approach



Scope of Service Offerings

Digital Transformation Strategy

- Diagnostics and business process analysis
- Solution assessments and recommendations
- Development of comprehensive transformation strategies
- Proven DEEP strategy development process

Workflow Automation Implementation

- Solution Architecture & Design
- Solutions Development
- Validation and Implementation
- Project and portfolio management and delivery
- Proven DIVE implementation process

Managed Services

- Integrated managed services
- Incident Response and Resolution
- Reporting & Evaluation
- Ecosystem management
- Change management
- Security controls



dispatch

Learn more at:

dispatchintegration.com

